



# HVAC Service Program Overview for Prospective Participating Contractors

## Georgia Power HVAC Service Program Overview

Georgia Power's Residential HVAC Service Program is designed to address the performance and inefficiencies of existing residential HVAC equipment. The program focuses on improving the operation of existing central air conditioners and heat pumps by offering Georgia Power customers a rebate on the cost of having an approved program participating contractor conduct a diagnostic assessment and servicing of their system. The service will require the program contractor to follow mandatory Program protocol during servicing or "tune-up," and will require the contractor to use sophisticated tools to measure the increase in performance of the system from servicing. While traditional tune-ups generally follow rudimentary checklists and are rarely diagnostic or comprehensive in practice, the HVAC Service Program involves assessing, adjusting and resetting the HVAC system to the manufacturer's specifications, so it operates closer to the performance level of a new unit after service is completed.

## Benefits of Participating

Georgia Power's HVAC Service Program provides HVAC contractors with a unique way to grow their business and increase sales. Once approved to be a program participating contractor, contractors will have access to the Program's marketing collateral, online resources and account management team for field training and administrative support. Program contractors will be posted on Georgia Power's website where Georgia Power customers will be urged to visit to contact and schedule their diagnostic assessment and service with one of the program contractors. Participating contractors are integral to the success of Georgia Power's HVAC Service Program and will be a valued trade ally to Georgia Power and ICF.

## HVAC Service Program Contractors

To qualify for the HVAC Service Program's rebates, Georgia Power customers must use an approved program participating contractor to conduct diagnostic assessment and HVAC servicing on their system. The Program requires the approved program participating contractor to perform a pre-improvement "test-in", make improvements that meet the minimum Program "tune up" protocol requirements (i.e. cleaning coils, adjusting airflow and refrigerant charge) and to "test out" using the Program approved tools to verify the system has met the minimum airflow and refrigerant charge requirements to be rebate eligible. The incentive application will be submitted by the program participating contractor.

## How to Become a Program Participating Contractor

To become an HVAC Service Program participating contractor, prospective HVAC contractors will be required to enroll in the program, attend all required program trainings, and maintain all applicable state and trade licensing. Program participating contractors will be required to perform the HVAC assessment and service in accordance with the Program's technical protocol on all projects. Applications will be randomly selected to undergo quality assurance inspections to verify projects are completed to standard.

## Program Participating Contractor Application

To become an approved program participating contractor, please complete the Georgia Power [Contractor Participation Application](#).

## Online Rebate Application System

After your application has been approved and you have completed all required onboarding steps, you will be able to submit applications and provide the required documentation by logging in to the [Online Rebate Application System](#).